

PROCEDURES FOR NON-DISCRIMINATORY CONDITIONS

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1. Purpose and Scope

The purpose of this procedure is to outline means to non-discruminatory conditions for activities of product certification.

The scope of this procedure includes all certification activities as per the requirements of ISO/IEC 17065:2012 requirements.

2. References

• ISO/IEC 17065:2012- Conformity assessment-Requirements for bodies certifying, products, processes and services.

3. Policy

It is the policy of BLESS Product Certification Unit to provide its service to clients' in non-discriminatory manner. All Bless procedures are not used to impede or inhibit access by applicants. Also Bless Product Certification unit does not practice any form of discrimination such as hidden discrimination by speeding up or delaying the processing of applications.

4. Responsibility

It is the responsibility of BLESS General Manager, Technical Director, Product Certification Unit Manager, Quality Manager, Quality Team & the rest of the staff.

5. Procedure

5.1. Management of Non-discriminatory Conditions

- 1) Bless Product Certification Unit makes its services accessible to all applicants whose activities fall within the scope of its operations.
- 2) Access to the certification process is not conditional upon the size of the client or membership of any association or group, nor conditional upon the number of certifications already issued. There is no any undue financial or other condition.
 - Note: BPCU can decline to accept an application or maintain a contract for certification from a client when fundamental or demonstrated reasons exist, such as the client participating in illegal activities, having a history of repeated non-compliances with certification/product requirements, or similar client-related issues.
- 3) BPCU confines its requirements, evaluation, review, decision and surveillance to those matters specifically related to the scope of certification. [5]

6. Records



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